

POWER WHEELCHAIR CONSUMER LIMITED WARRANTY

GOLDEN confidently stands behind all our power wheelchairs by providing industry leading warranties to our valued consumers. Please make sure you read your owner's manual in its entirety to make sure all instructions provided have been followed before calling your retailer for service. **This warranty is valid in all 50 states, the Canadian Provinces and Puerto Rico.**

LIMITATIONS APPLICABLE TO ALL WARRANTIES

Warranty claims should always be filed with the retailer you purchased the product from.

All warranty claims must be approved by Golden Technologies before any warranty service is performed.

Consumers are not to return any item(s) to Golden Technologies without prior written authorization.

Warranties are not transferable and require proof of purchase for all claims.

All warranties apply only to the consumer who originally purchased this item from our network of authorized retailers.

Warranties do not apply for any non-residential use such as rental, business, commercial or public institutional use.

Only defects in manufacturing and/or materials which appear under normal, residential use are covered under this warranty.

A **defective part** is a component that fails due to a pre-existing flaw in its materials or manufacturing. **Normal wear and tear** is the gradual degradation of a part that happens naturally over time through regular, responsible use.

In the event a defect is found, **GOLDEN** will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. **Refunds are not available.**

GOLDEN reserves the right to replace only the defective part(s) and to substitute materials of equal or better quality should the original materials be unavailable at the time of repair or replacement.

The consumer shall be responsible for any in-home inspection fees including but not limited to mileage fees, transportation of the product to and from the authorized service center and any handling fees incurred during the repair.

No warranty, express or implied, applies to any condition resulting from exceeding the weight capacity of the product or for any use which the product was not designed.

Any item repaired or replaced under these Limited Warranties will be covered by the Limited Warranties for the remainder of the original warranty period only.

FIVE-YEAR LIMITED WARRANTY: Structural Frame Components

- Frames (excluding elevating seat frame)
- Frame Welds
- Seat Post

GOLDEN, warrants the structural frame components listed above for five years use of the power wheelchair by the original consumer found to be defective by an authorized Golden Technologies representative for breakage due to defective material(s) or workmanship.

The GP605 is warranted for **LIMITED LIFETIME*

THIRTEEN MONTH LIMITED WARRANTY:

- Caster Beam
- Anti-tip Forks
- Caster Forks
- Armrests
- Footrest
- Power Seat Actuator
- Power Elevating Seat Frame

GOLDEN, warrants the structural frame components listed above for thirteen months use of the power wheelchair by the original consumer found to be defective by an authorized Golden Technologies representative for breakage due to defective material(s) or workmanship.

Drive Train Components

- Motor/Gearbox Assembly
- Brake Assembly

GOLDEN, warrants the drive train components listed above for thirteen months use of the power wheelchair by the original consumer found to be defective by an authorized Golden Technologies representative for breakage due to defective material(s) or workmanship.



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POWER WHEELCHAIR CONSUMER LIMITED WARRANTY (CONTINUED)

Drive Train Components (Cont)

Note: An increase in operating noise of the motor/gearbox DOES NOT constitute a defect. With normal wear and tear, operating noise is expected to increase.

Electronic Assemblies

- Electronic Controller
- Battery Charger
- Wire Harness(es) (excludes boot covers)

GOLDEN, warrants the structural frame components listed above for thirteen months use of the power wheelchair by the original consumer found to be defective by an authorized Golden Technologies representative for breakage due to defective material(s) or workmanship.

Note: While charging batteries, it is normal for the battery charger to heat up. Heat coming from the battery charger DOES NOT constitute a defect.

Additional Components

- Bearings
- Seat Swivel Mechanism
- Plastic Components (excludes body & all wear parts)
- Bushings
- Rubber Components (excludes tires and all wear parts)

TWELVE MONTH LIMITED WARRANTY: Batteries

GOLDEN, warrants the batteries for twelve months use of the power wheelchair by the original consumer found to be defective by an authorized Golden Technologies representative for breakage due to defective material(s) or workmanship.

Warranty Exclusions:

Golden Technologies does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day to day usage:

- ◆ Tires and Tubes
- ◆ Motor Brushes
- ◆ Brake Pads
- ◆ ABS Plastic Shrouds
- ◆ Bulbs/Fuses
- ◆ Upholstery
- ◆ Armrest Pads
- ◆ Battery Cases

This warranty also excludes the following:

- ◆ Loss or theft of components (ie: keys, baskets, etc.)
- ◆ Damage caused by:
 - Battery fluid spillage or leakage
 - Abuse, misuse, accident or negligence.
 - Improper operation, maintenance or storage.
 - Commercial use or use other than normal.
 - Repairs and/or modifications made to any part without the specific consent of Golden Technologies.
 - Exceeding the specified weight capacity of the unit.
 - Accessories other than those supplied or approved by Golden Technologies.
 - Failure to adhere to the product instructions
 - Acts of Nature, such as lightning strikes, earthquakes, etc.....
 - Circumstances beyond the control of Golden Technologies.
- ◆ **ANY PARTS ALTERED OR REPAIRED BY AN UNAUTHORIZED PERSON.**

To the extent permissible by applicable law, these warranties are your exclusive remedy and no other warranties, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, apply. In no event will GOLDEN be liable for incidental or consequential damages, even if it had reason to know in advance that such damages were possible. These warranties give you specific legal rights, and you may have other rights that vary from jurisdiction to jurisdiction. Some jurisdictions do not allow the exclusion of implied warranties or the limitation of damages, so the above exclusion and limitations may not apply to you. In the event the warranty exclusions do not apply to you, then, where legally permissible, such warranties are limited in duration to the applicable warranty period and no warranties apply after that period.



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